

TECHNICAL

PART 7 - Maintenance^{A16}Services^{A16} (400 Points)

As described in Volume V, Part 7, Tenderers shall prepare and submit maintenance data and procedures for the Works. The evaluation criteria are described below, with additional details in Table 7.

- A. Organization and [description of positions and responsibilities](#) for the staff proposed for lock maintenance and repair work to be performed during the first 3 years of [Operation](#) will be reviewed and evaluated. The Tenderer will receive ^{A16}30^{A16} points for presenting [descriptions of positions and responsibilities](#) and ^{A16}40^{A16} points for their maintenance organization. ^{A17}Meeting the requirements of items cited in the corresponding paragraph of Volume V, Part 5 will result in an Evaluation Grade of “Good.” Proposals that offer added value to the Employer will result in a higher Evaluation Grade. The Tenderer must substantiate the added value. A maximum of 70 points are available for this category with each Tenderer awarded points based upon their respective Evaluation Grade.^{A17}
- B. The Tenderer’s plan for development of the Maintenance Documentation Package will be evaluated against meeting the requirements of items cited in the corresponding paragraph of Volume V, Part 7. ^{A17}Satisfying the requirements will result in an Evaluation Grade of “Good.” Proposals that offer added value to the Employer will result in a higher Evaluation Grade.^{A17} The Tenderer must substantiate the added value. If this task is to be subcontracted, the Contractor shall submit documentation of the proven experience and capacity of the Subcontractor. A maximum of ^{A16}150^{A16} points are available for this category with ^{A16}75^{A16} points available for the Maintenance Documentation Package element and ^{A16}75^{A16} points available for the [maintenance manuals](#) element. ^{A17}Each Tenderer will be awarded points based upon their respective Evaluation Grade.^{A17}
- C. The Tenderer’s plan for the transition of the maintenance and repair function will be reviewed and evaluated against meeting the requirements of items cited in the corresponding paragraph of Volume V, Part 7. ^{A17}Satisfying the requirements will result in an Evaluation Grade of “Good.” Proposals that offer added value to the Employer will result in a higher Evaluation Grade. The Tenderer must substantiate the added value. A maximum of 90 points are available for this category with each Tenderer awarded points based upon their respective Evaluation Grade.^{A17}
- D. The Tenderer’s total cost of ownership analysis will be reviewed and evaluated against meeting the requirements of items cited in the corresponding paragraph of Volume V, Part 7. ^{A17}Satisfying the requirements will result in an Evaluation Grade of “Good.” Proposals that offer added value to the Employer will result in a higher Evaluation Grade. The Tenderer must substantiate the added value. A maximum of 90 points are available for this category with each Tenderer awarded points based upon their respective Evaluation Grade.^{A17}

Table 7

Refer to Volume V, Part 7 A16 Maintenance Services A16	Element	Points available	Element	Points available	Total score
Number, requirements, and experience of supervisors and labor proposed for maintenance and repair during the first 3 years of lock Operations.	Position descriptions of proposed staff.	A16 30 A16	Maintenance Organization.	A16 40 A16	A16 70 A16
Plan for development of the Maintenance Documentation Package (MDP)	Staffing requirements, experience, and qualifications of the personnel responsible for development of the MDP	A16 75 A16	Outline of the Maintenance Documentation Package	A16 75 A16	A16 150 A16
Transition plan for maintenance and repair responsibility (from supervisors and labor during the first 3 years of lock operations to complete owner responsibility).	Plan for transitioning between the phases of Contractor responsibility and Employer responsibility	A16 90 A16			A16 90 A16
Projected Total Cost of Ownership Analysis	Total Cost of Ownership analysis.	A16 90 A16			A16 90 A16
A16 Maintenance Services A16					400

END OF SECTION